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**Md Shihabul Hasan Shihab**

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Address: 3/4, Bashbaria, Mohammadpur, Dhaka-1207

**OBJECTIVE**

Dedicated and detail-oriented IT professional with a strong foundation in network administration, system troubleshooting. Eager to contribute technical skills and theoretical knowledge to a dynamic IT environment. Seeking an entry-level position in the IT profession to utilize my technical skills and passion for technology and looking for an opportunity to work with a team of experienced professionals.

**KEY SKILLS & QUALIFICATIONS**

* **Network Administration:**
  + Basic knowledge of network protocols (TCP/IP, UDP, DNS, DHCP)
  + Understanding of OSI Model and network layers
  + Subnetting and VLAN configuration
  + Experience in troubleshooting network connectivity issues and basic network security practices
* **System Maintenance and Administration:**
  + Installation, configuration, and maintenance of operating systems (Windows, Linux)
  + User account management and access control
  + System performance monitoring and optimization
  + Troubleshooting hardware and software issues
* **Technical Skills:**
  + Knowledge of computer hardware components and troubleshooting techniques
  + Familiarity with storage systems (DAS, NAS, SAN)
  + Understanding of basic digital signal processing and transmission concepts
  + Proficiency in Microsoft Office Suite and other relevant software tools
* **Soft Skills:**
  + Excellent communication and interpersonal skills
  + Strong analytical and problem-solving skills
  + Ability to prioritize tasks and work effectively under pressure
  + Adaptable and eager to learn new skills

**EXPERIENCE**

**Offshore IT –** Jr. Executive (IT) 2023 – Present

Road-7, Block D, Lalmatia, Dhaka-1207

* Hardware/Software Installation, LAN cabling, IT accessories and printer support.
* Operating System and Standard applications trouble-shooting and installation.
* LAN setup and troubleshooting,
* IP assigning and management
* Maintain Local area network and wireless router configure

**EDUCATION Passing Year**

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| B.Sc. in Information & Communication Engineering  Pabna University of Science & Technology-Bangladesh  CGPA (3.37/4.00) | 2023 |
| Higher Secondary (H.S.C) in Science Group, Dinajpur Board  Bhatgram High School and College, Gaibandha  GPA (5.00/5.00) | 2016 |
| Secondary (S.S.C) in Science Group, Dinajpur Board  Krishnapur High School, Gaibandha  GPA (5.00/5.00) | 2014 |

**PERSONAL DETAILS**

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| --- | --- | --- |
| Father's Name | : | Md Shirazul Islam |
| Mother's Name | : | Most. Zubayarnahar Begum |
| Date of Birth | : | February 28, 1998 |
| Gender | : | Male |
| Height (Meter) | : | 1.778 |
| Weight (Kg) | : | 80 |
| Marital Status | : | Single |
| Nationality | : | Bangladeshi |
| Religion | : | Islam |
| Permanent Address | : | Durgapur, Boro Jamalpur, Sadullapur, Gaibandha-5710 |
| Current Location | : | Dhaka |
| Blood Group | : | A+ |

**REFERENCES**

**1 Sohag Sarker**

**Associate Professor**

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**2 Dr. Md. Omar Faruk**

**Associate Professor**

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